



Welcomes...



THE
Disney KEYS TO
EXCELLENCE

In partnership with Solution Infusion, the Association of Information Technology Professionals welcomes the world-renowned *Disney Institute* to Denver on **June 10, 2008**, for an incredible day of learning, insight, and inspiration.

WHEN:

June 10, 2008
8:00 a.m. to 4:30 p.m.

LOCATION:

University of Denver's Daniels
College of Business
Newman Center for the
Performing Arts
2344 East Iliff Avenue
Denver, CO 80208

**REGISTRATION AND
INFORMATION:**

Phone: 877.544.2384
Fax: 913.712.9247

Online: www.keysdenver.com

Email: registrations@keysUS.com

Pricing: Receive a discount of \$50
off the standard fee by using this
promotional code: **AITPEMLE**.

*Additional group discounts available; see
www.keysdenver.com for details.*

CORE TOPICS:

Leadership, Disney Style:

Discover how effective leadership
has driven Disney's employee/
customer satisfaction and bottom-
line results, from the company's
inception to today.

Management, Disney Style:

Understand the importance of
integrating corporate culture into
selection, training, and care of
your employees.

Customer Service, Disney Style:

Explore world-renowned Disney
principles for service excellence.

Loyalty, Disney Style:

Learn the key practices and
principles in building and
sustaining loyalty that have made
Disney a trusted and revered
brand around the world for more
than 75 years.



For our complete 2008 program schedule, please visit www.keysUS.com.